SUNNY MAID SERVICE

November 16, 2026

Notice Regarding the Resolution of a System Outage (Outlook Outage)

Thank you very much for your continued use of Sunny Maid Service.

Due to a system outage affecting Microsoft Outlook, our email services and the inquiry form on our website were temporarily unavailable.

Microsoft announced that the outage had been fully resolved as of 3:09 PM (JST) on November 14, 2026. Accordingly, all affected services have been restored, and **we are now accepting inquiries and email communications as usual.**

Please note that emails sent to us during the outage may not have been received. If you have not received a response to your inquiry, we kindly ask you to contact us again by email or phone.

We sincerely apologize for any inconvenience this may have caused and appreciate your patience and understanding.

Thank you for your continued support of Sunny Maid Service.