



SUNNY MAID SERVICE

April 16th, 2019

Golden Week Period Notice

Thank you for your interest in using Sunny Maid Service.

Please be informed that responses to inquiries and requests for brochures during the Golden Week will be as follows.

【Call】

The Customer Service Center (0120-32-2017) is open 24 hours, 365 days a year.

However, we may not be able to process applications or service requests from Apr. 27th, 2019 until May 6th, 2019. We apologize for any inconvenience this may cause.

【Website】

Inquiries made by e-mail from Apr. 28th to 30th, 2019 will be replied to in the order they are received starting from May 1st, 2019.

【Sending Brochures】

Any request for a brochure made by noon on Apr. 26th, 2019 will be processed and brochures will be mailed before the holiday.

※ Delivery may be delayed until after the holiday due to unforeseen circumstances related to the Golden Week Holiday period.

Brochures requested from noon on Apr. 27th, 2019 until May 6th, 2019 will be sent after May 7th, 2019.

Thank you for understanding.