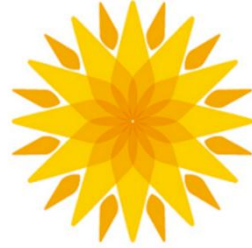


April 24th, 2020



**SUNNY MAID SERVICE**

To our valued customers,

NICHIIGAKKAN Co., Ltd.  
Sunny Maid Service

## Golden Week Period Notice

Thank you for your interest in using Sunny Maid Service.

Please be informed that responses to inquiries and requests for brochures during the Golden Week will be as follows.

### **【Telephone and Website inquiries】**

The Customer Service Center (0120-32-2017) is open 24 hours, 365 days a year.

However, we may not be able to process applications or service requests from May 3rd, 2020 until May 6th, 2020. We apologize for any inconvenience this may cause. Considering the spread of the new coronavirus infection, if it becomes difficult to continue the service, due to request to self-quarantine, we might suspend the service.

### **【Sending Brochures】**

Any request for a brochure made on May. 2nd, 2020 will be processed and brochures will be mailed before the holiday.

※ Delivery may be delayed until after the holiday due to unforeseen circumstances related to the Golden Week Holiday period.

Brochures requested on May 3rd, 2020 until May 6th, 2020 will be sent after May 7th, 2020.

Thank you for understanding.