



SUNNY MAID SERVICE

December 25th, 2018

Year-End and New Year Holiday Period Notice

Thank you for your interest in using Sunny Maid Service.

Please be informed that responses to inquiries and requests for brochures during the holiday period are as follows.

【Call】

The Customer Service Center (0120-32-2017) is open 24 hours, 365 days a year.

However, we may not be able to process applications or service requests from Dec. 29th, 2018 until Jan. 6th, 2019. We apologize for any inconvenience this may cause.

【Website】

Inquiries made by e-mail from Jan. 1st to 3rd, 2019 will be replied to in the order they are received starting from Jan. 4th, 2019.

【Sending Brochures】

Any request for a brochure made by noon on Dec. 29th, 2018 will be processed and brochures will be mailed before the holiday.

※ Delivery may be delayed until the new year due to inclement weather or transportation issues.

Brochures requested from noon on Dec. 29th, 2018 until Jan. 3rd, 2019 will be sent after Jan. 4th, 2019.

Wishing You a Happy Holidays and a Happy New Year!