



SUNNY MAID SERVICE

April 1, 2026

To our valued customers,

NICHIIGAKKAN Co., Ltd.
Sunny Maid Service

Change in Store Phone Reception Hours and Inquiry Information During Golden Week

Thank you for your interest in using Sunny Maid Service.

Please be informed that store phone reception hours and customer inquiry response times will be adjusted during the Golden Week as follows:

【Store Telephone Reception Hours】

Our store telephone reception hours are from 9:30 to 15:00 from May 3rd, 2026 to May 5th, 2026.

Please be advised that inquiries received after 15:00 will be handled by the Customer Service Center available in Japanese language. Requests for service changes may be addressed on the following day.

【Customer Service Center and Web inquiry】

The Customer Service Center (0120-32-2017) operates from 8:00AM to 8:00PM as usual.

Please also use our website's inquiry form available 24 hours.

There may be a delay to process applications or service requests from May 3rd, until May 5th. We apologize for any inconvenience this may cause.

Best Regards